

Transportation Issues:

1. *We were told to evacuate but do not have transportation to the shelter?*
 - Ask the caller which county he/she is calling from and provide the caller the telephone number to the county emergency management office.
 - Some counties may have set up a mass transportation station. Confer with your shift leaders to find out which counties are providing mass transportation to shelters.
 - If the caller lives in a county which is providing transportation, you could provide the caller the locations of transportation pick-ups. The information should be available on EMCOP.

2. *Will the county provide me transportation to work?*
 - Provide the caller the telephone number to the county emergency management office.
 - Each county is different. The county may provide transportation for essential workers such as doctors and nurses.

3. *My vehicle broke down on the interstate during evacuation. I had to leave it. I went back to the area and it is no longer there. Where can I go to pick it up?*
 - Give the caller the telephone number to the county emergency management office. The county emergency management office should provide the caller to either the police department or sheriff's office.

4. *Can you provide me information on the traffic situation on I-26 (any interstate)?*
 - Ask the caller where he is located?
 - View [SCDOT 511](http://www.511sc.org/) Traffic Cameras (<http://www.511sc.org/>)
 - Provide caller the best available information.