# ANNEX D TO HURRICANE PLAN PUBLIC INFORMATION

## I. INTRODUCTION

- A. All levels of government will provide consistent, coordinated, accurate, and timely information to the at-risk public to prevent or minimize hurricane-related loss of life, damage to property, and harm to the environment in South Carolina.
- B. The information flow will begin long before the existence of an imminent hurricane threat, will intensify as a hurricane approaches, and will continue in the storm's aftermath.
- C. This annex focuses on pre-landfall and reentry issues.

### II. EMERGENCY PUBLIC INFORMATION

- A. See Annex 15 (Public Information) of the State Emergency Operations Plan.
- B. Responsibility
  - 1. Upon the Declaration of a State of Emergency by the Governor, ESF-15 (Public Information), with the advice and consent of the Governor's Press Secretary, will be the primary coordinating element in the dissemination of public information during emergency and disaster operations.
  - 2. The Governor's Press Secretary reserves the authority to intervene, to assume control, or to disseminate supplementary public information at any time.
  - 3. The SEOC will request State-level activation of the Emergency Alert System when appropriate.

### C. Information Planning

- 1. Prior to and during initial hurricane threats, ESF-15 will coordinate the media efforts to inform the public aware of potential effects of the hurricane and of actions necessary to safeguard lives and property.
- 2. As a hurricane approaches, ESF-15 will coordinate the information provided the public to advise them of prudent protective actions.
- 3. After a storm departs, ESF-15 will coordinate the information informing evacuees of when and on what routes they can return home.

#### D. Information Collection and Coordination

1. All State agencies and ESF support agencies are necessary to the successful collection and coordination of accurate information to the public during a hurricane and during a coastal evacuation and reentry.

- 2. Some of the key agencies are:
  - Office of the Governor
  - South Carolina Emergency Management Division
  - SC Department of Public Safety
  - SC Department of Transportation
  - SC Department of Natural Resources
  - South Carolina National Guard
  - SC Department of Parks, Recreation and Tourism
  - SC Department of Commerce
  - Office of the Governor
  - SC Department of Health and Environmental Control
  - SC Department of Insurance
  - SC Department of Social Services
  - Department of Health of Human Services
  - South Carolina Educational Television/Radio Network
  - SC Department of Education (if public schools are in session)
- 3. Also key are County Emergency Management agencies and volunteer organizations including the American Red Cross (ARC).
- 4. All aforementioned agencies and organizations should make every effort to coordinate through ESF-15 all news releases issued during activation information of greatest public interest that emphasizes one, unified message from State Government.
- 5. State government information of greatest public interest during evacuation and reentry includes:
  - Evacuation orders
  - Road closures
  - Traffic management
  - Law enforcement
  - Shelter locations and status
  - School closures
  - Water quality
  - Nursing home issues

- Bridge closures
- Boating restrictions
- State office closings
- State Park closures
- Insurance issues
- 6. Private sector information of greatest public interest includes:
  - Employers' hours and days of operation
  - Insurance coverage
  - Power outages
  - Telephone service
  - Nursing home, hospital, and other healthcare facilities
  - Accommodations for pets
  - Hotel/Motel availability
- E. Public Information Dissemination

See Section VII (Disaster Intelligence and Communications) of the State Emergency Operations Plan for information regarding the dissemination of Public Information.