



POST-EVENT RE-ENTRY & RE-OPENING PROCEDURES FOR ALL PROVIDERS/FACILITIES

All Providers and Facilities are expected to:

- 1) Coordinate with their County Emergency Management Agency (EMA) to obtain permission for re-entry.
- 2) Coordinate with their County EMA to assess road conditions for re-entry ingress and egress, confirming that routes are open for patient/client/resident transport and emergency services to include access for staffing, repatriation, or a secondary event.
- 3) Once access is allowed, and within 24 hours of re-entry, appropriately credentialed facility staff should conduct a full facility damage assessment, that includes structural, environmental, and operational status and safety check of the facility.
 - a. If no limitations are noted in the facility damage assessment, notify Healthcare Quality of the facility's intent to resume normal operating conditions within 24 hours.
 - b. If any limitations are noted in the facility damage assessment, **CONTACT DPH HEALTHCARE QUALITY BEFORE PROCEEDING TO REMEDY ANY IDENTIFIED ISSUES**, including, but not limited to:
 - Damage or impairment to the physical facility that reduces services or capabilities,
 - Staffing issues that prevent a return to normal operating conditions,
 - Environmental conditions that impair operational capacity.
 - Contact for DPH Healthcare Quality: HQ-DPHEOC@DPH.SC.GOV

Repatriation of In-Patient/Residential Facilities:

- 1) The timeliness of the repatriation of a facility's evacuated patient/client/resident population may be dependent on the prior commitments of your contracted transportation vendors.
- 2) Prior to engaging in repatriation activities, a facility should:
 - a. Contact all sheltering facilities to assess the status of transferred patients/clients/residents.
 - b. Contact all contracted transportation providers to assess availability.
 - c. Contact DPH Healthcare Quality with proposed repatriation timeline and associated census information.

Contact Info for Healthcare Quality and DPH Emergency Operation Center (EOC):

- 1) Healthcare Quality
 - a. Email: HQ-DPHEOC@DPH.SC.GOV
 - b. Telephone: 803-898-3685 or 803-898-3686
- 2) DPH Emergency Operations Center
 - a. Email: SitUnit-DPHEOC@DPH.SC.GOV
 - b. Telephone: 803-898-3683